

Haven – Housing and Support

A safe, stable home with support that's there when you need it



**YOUR OWN HOME.
SUPPORT NEARBY.
INDEPENDENCE, AT YOUR PACE.**

Welcome to Haven

Haven residences offer long term, affordable housing for people living with mental health challenges, as well as onsite psychosocial disability support delivered through the NDIS.

Residents live in modern, private, self contained apartments, built and managed by the Haven Foundation; while also having access to Mind's experienced psychosocial disability support workers onsite during the day.

Haven residences offer secure tenancy, stability and support, in a way that helps people build confidence, wellbeing and connection over time.

A home that supports independence

At Haven , you'll have:

- A secure, long term tenancy
- Your own private, self contained apartment
- Shared indoor and outdoor spaces for connection
- Affordable rent, linked to your income
- Flexible onsite support aligned to individual goals

Program of Support:

Haven residents tell us they value having support that is there when it's needed.

The Haven uses a program of support designed to ensure:

- Support is available across the day
- Support workers are onsite and responsive
- Help can be offered when things come up as well as booked according to individual plans and goals
- Support can increase or be wound back, depending on how you're going

See more about The Haven Foundation:
havenfoundation.org.au

Registered NDIS provider:
4050002431

For all enquires please contact
Mind Connect:

1300 286 463
mindconnect@mindaustralia.org.au



What Is a Program of Support?

At Haven residences, Mind Australia delivers support using a Program of Support

A Program of Support is a way of delivering NDIS support that focuses on shared, flexible support, rather than fixed individual bookings.

Support isn't locked into exact times and service users contribute a fixed cost from their NDIS funding to a shared base program. This ensures support workers are onsite during the day, ready to respond as needs arise.

Each Program of Support is shaped by the people who live at the site, reflecting their shared needs, goals and priorities. At Haven residences the program of support is designed to support tenancy sustainment and a community environment.

This means:

- Support that fits around your lifestyle
- Support workers are available onsite for service users to access
- You are part of a community, not receiving isolated services. This also means people can afford more staff availability as a community, than they could fund individually

- Longer or sustained 1:1 support (for example, extended cooking, cleaning or skills support) can be purchased using NDIS funding above the base
- Support can ebb and flow depending on your need

Eligibility

We invite applications from people who:

- Are over 18 years
- Require long-term, housing
- Are eligible for social housing through the Victorian Housing Register
- May benefit from onsite daytime support
- Want to live in a community setting with others and share some support
- Are willing to contribute NDIS package funding to Mind Australia's base NDIS support model
- Can live independently with supports available to them
- Want a safe, supportive living environment with access to purposeful and recovery- focused activities

Our friendly intake team is here to help with every step of the referral process.

Next Steps

Mind Connect: 1300 286 463

Subscribe to Mind's Housing and Support newsletter

When you're ready to apply, scan the QR code for the application form.

